2019
ACTIVITY AND ACCOUNT REPORT
(SHORT VERSION)
SMILING WORLD IN 2019

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Mundo A Sorrir (Smiling World) is a Non-Governmental Organization for Development (NGOD), founded in July of 2005 in Oporto, Portugal, which promotes Oral Health and Global Health as a universal right among populations in situations of socioeconomic vulnerability.

It develops its activity in Portugal, Cape Vert, Guinea-Bissau and Saint Tomé and Príncipe, through projects that enhance social inclusion and development cooperation.
MESSAGE FROM THE BOARD

At a national level, this year we highlight the 10th anniversary of C.A.S.O. – Oral Health Support Centre, having carried out several celebration events in the cities of Oporto, Braga and Lisbon where, in the format of a dental clinic, we promote social inclusion and enhance the life opportunities of many Portuguese people.

The increase in self-esteem, quality of life and employability are some of the key points of this intervention that its developed in partnership with Municipalities, companies and Portugal social innovation fund.

This was also the year in which, after having been challenged by the Callouste Gulbenkian Foundation to support the elderly in the centre interior of the country, we got another innovative project recognized by the Portugal Innovation fund. We believe that it is these cohesive partnerships that allow us to grow, learn and create effective health gains for the community.

At the international level, we keep our range of operations in three African countries, always emphasizing health literacy.

2019 stood out for its support in the opening, in partnership with local partners, of a social dental clinic in Saint Tomé and Príncipe. In a country where we often saw people walking 30km or more to access oral health care, there was a change in this situation of social fragility, thus creating another milestone in the history of oral health in this country.

We also highlight the beginning of an intervention in the Cacheu region in Guinea-Bissau carried out in partnership with two Portuguese NGOs: VIDA and Helpo and supported by the Instituto Camões and Unicef, highlighting once again the importance of partnerships in social interventions! As a team, we certainly go much further.

Above all, it was the year in which we saw our 14 years work of dedication to the third sector recognized by the United Nations Economic and Social Council obtaining the special consultant status.

This is another fact that motivates us to do more and better, to dedicate our time voluntarily and to innovate in the support we give to the most vulnerable populations.
2019 IN NUMBERS

- **27,366** Beneficiaries in a total of 617,907
- **16,075** Dental Screenings in a total of 140,770
- **31,684** Oral Treatments in a total of 114,838
- **857** Training Sessions in a total of 36,127
- **63** Volunteers in a total of 1,623
- **19,861** Toothbrushes and Fluorite Pastes Donated in a total of 301,569
12 MONTHS WITH SMILING WORLD

FEBRUARY
SIGNATURE OF PROTOCOLS WITH THE MINISTRY OF EDUCATION AND THE MUNICIPAL CHAMBER OF PORTO NOVO, IN CAPE VERT

FEBRUARY
PROJECT "ORAL HEALTH SUPPORT CENTER" REACHED THE 10th ANNIVERSARY

MARCH
THE REPRESENTATIVE OF THE "FIDEILODADE COMUNIDADE" AWARD VISITED THE ACTIVITIES OF THE "ECOOL GENERATION" PROJECT

MARCH
DR. GIGGLES PROJECT, IN PARTNERSHIP WITH ENTRAJUDA, RE-STARTS THE ACTIVITIES

JUNE
SUPPORT OF THE AUSTRALIAN EMBASSY IN LISBON FOR PREVENTION AND DENTAL ASSISTANCE IN SAINT TOMÉ AND PRÍNCIPE

JUNE
14th ANNIVERSARY OF SMILING WORLD BROUGHT TOGETHER ABOUT 200 FRIENDS AND PARTNERS

JULY
ECONOMIC AND SOCIAL COUNCIL GRANTS SMILING WORLD WITH CONSULTATIVE STATUS

JULY
SMILING WORLD WELCOMES 36 NEW VOLUNTEERS

SEPTEMBER
"PREVENTING, TRAINING AND INCLUDE" PROJECT WON THE 2019 BPI "LA CAIXA" SOLIDARITY AWARD

OCTOBER
ORAL HEALTH SUPPORT CENTER PROJECT SIGNED PROTOCOLS WITH 24 SOCIAL INSTITUTIONS

NOVEMBER
ORAL HEALTH SUPPORT CENTER PROJECT DISTINGUISHED WITH HONORABLE MENTION IN THE 13th EDITION OF THE GOOD PRACTICE IN HEALTH PRIZE

DECEMBER
SMILING WORLD RECEIVES PORTUGUESE TROPHY OF VOLUNTEERING
# Our Internal Activities

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Events held</td>
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<tr>
<td>Meetings of the Board</td>
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<tr>
<td>Meetings of the Administrative and Financial Department</td>
<td>12</td>
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<tr>
<td>Meetings of the Coordination of the Project</td>
<td>95</td>
</tr>
<tr>
<td>Meetings of the Delegation</td>
<td>6</td>
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<td>Meeting of the Coordinators</td>
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<td>Meeting of Colaborators</td>
<td>1</td>
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<td>Volunteer Integration Session</td>
<td>1</td>
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<tr>
<td>Fund Applications</td>
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<tr>
<td>Activity</td>
<td>Count</td>
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<tr>
<td>----------------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>Participations in events</td>
<td>51</td>
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<tr>
<td>Meetings with municipal chambers</td>
<td>7</td>
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<tr>
<td>Meetings with companies</td>
<td>24</td>
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<tr>
<td>Meetings with social intervention institutions</td>
<td>109</td>
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<tr>
<td>Meetings with schools</td>
<td>22</td>
</tr>
<tr>
<td>Membership in working groups in the health and social sector</td>
<td>4</td>
</tr>
</tbody>
</table>
SMILING WORLD IN PORTUGAL
The C.A.S.O. project - Oral Health Support Centre is an initiative whose main objective is to improve the oral health of socioeconomically vulnerable people, through medical-dental intervention and psychosocial monitoring.

Currently, the project is located in three municipalities: Oporto, Braga and Lisbon, where we implement the same intervention methodology but adapted to the sustainability model that is foreseen for each case (through municipal support, public financing, social business models, sponsorship support, among others).
OUR BENEFICIARIES

EMPLOYMENT’S SITUATION

- Housewife: 1%
- Medical Discharge: 2%
- Professional Qualification: 3%
- Student: 4%
- Pensionary: 10%
- Incapacity for Work: 14%
- Unemployed: 49%
- Employed: 17%

PER CAPITA VALUE

- 0€: 10%
- Between 1€ and 50€: 19%
- Between 51€ and 100€: 32%
- Between 101€ and 200€: 30%
- Between 201€ and 300€: 7%
- Between 301€ and 450€: 2%
OUR IMPACT

“Since I started the treatment, I started to create oral hygiene habits that I didn't have until then. I was offered a brush and toothpaste at the first appointment and seeing my teeth more beautiful gave me motivation to take better care of them”

Pedro Americano, beneficiary C.A.S.O. Oporto

85 BENEFICIARIES
in a total of 4,925

1,600 TREATMENTS
in a total of 34,588

188 DONATED
BRUSHES AND TOOTHPASTES
in a total of 8,479

63 PSYCHOSOCIAL
APPOINTMENTS
in a total of 602

84 ORAL REHABILITATION
in a total of 556

PARTNERS:
UNILABS, Fundação Manuel António da Mota, Santa Casa da Misericórdia do Porto – Centro Hospitalar Conde Ferreira, Laboratório de Prótese Dentária Jorge Madureira, Laboratório de Prótese Dentária Óscar Pereira, Laboratório de Prótese Dentária Bruno Alves, Clínica Dr. Manuel Neves, Laboratórios INIBSA, UTrade, LBM, SONAE MC.
EMPLOYMENT SITUATION

- Unemployed: 38%
- Pensionary: 41%
- Employed: 11%

PER CAPITA VALUE

- It presents monthly values up to €149.99, that is, it is equivalent to €5 per day (48%)
- Monthly capitation equal to 0 € (14%)
OUR IMPACT

“I used to avoid talking to people and it was very insecure, nowadays I have lost many of the insecurities that I had. Everyone says that I became more beautiful and I no longer have problems talking to people. I can smile now. I feel like a different person!”

Isabel Barbosa, beneficiary of C.A.S.O. Braga

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200

BENEFICIARIES
in a total of 2 400

10 049

TREATMENTS
in a total of 44 180

360

DONATED
BRUSHES AND TOOTHPASTE
in a total of 4 524

347

PSYCHOSOCIAL
APPOINTMENTS
in a total of 3 214

314

ORAL REHABILITATIONS
in a total of 812

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PARTNERS:
Municipality of Braga, Santa Casa da Misericórdia de Braga, Laboratório de Prótese João Paulo Soares, Laboratório de Prótese Dentária de Adaufe, Laboratório de Prótese Tito Miguel Correia, Estabelecimento Comercial Branco Pacheco, Comércio de Material Dentário, Laboratórios INIBSA.
OUR BENEFICIARIES

EMPLOYMENT SITUATION

- Unemployed: 41%
- Pensionary: 27%
- Employed: 11%

PER CAPITA VALUE

- Lives with monthly value less than 100.99€: 57%
OUR IMPACT

“Taking care of my teeth changed everything in my life. Before I laughed with my mouth closed and now I smile so I can show my teeth.”

George Kezdi, beneficiary of C.A.S.O. Lisbon

100 BENEFICIARIES in a total of 176

2,525 TREATMENTS in a total of 3,802

827 DONATED BRUSH AND TOOTHPASTES in a total of 1,032

303 PSYCHOSOCIAL APPOINTMENTS in a total of 419

64 ORAL REHABILITATION in a total of 105

PARTNERS:
Municipality of Lisbon, Junta de Freguesia de Santo António, Clínica Santa Madalena, Laboratório Júlio Fernandes Cartuxo Lda, Carlos Matias e Artur Franco, Laboratório de Próteses Dentárias, Lda, Laboratórios Hitec, Laboratórios INIBSA.
SOCIAL INNOVATION INITIATIVE: C.A.S.O.

The C.A.S.O. initiative intended to extend the response already provided by the C.A.S.O. project and cover the municipalities of Oporto and Braga, by opening a second chair in Porto and a third in Braga.

Under public funding, developed under the Partnerships for Impact program, which lasted 24 months (1st July 2017 to 30th June 2019), Social Innovation Initiative - C.A.S.O.'s contractual goal was to orally rehabilitate 600 people. In addition to the funding entities (PO ISE and Portugal Social Innovation), the social investors included Municipality of Porto, Santa Casa da Misericórdia of Oporto and Municipality of Braga.

This social response had as its main objective to improve the oral health of populations in situations of socioeconomic vulnerability, through medical-dental intervention and psychosocial monitoring.

The impact results presented below refer to the last six months of the project.
<table>
<thead>
<tr>
<th><strong>IN PORTO</strong></th>
<th><strong>IN BRAGA</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>68</strong></td>
<td><strong>238</strong></td>
</tr>
<tr>
<td>BENEFICIARIES</td>
<td>DENTAL PROSTHESES PLACED</td>
</tr>
<tr>
<td>in a total of 403</td>
<td>in a total of 424</td>
</tr>
<tr>
<td><strong>2 114</strong></td>
<td><strong>116</strong></td>
</tr>
<tr>
<td>TREATMENTS</td>
<td>BRUSHES AND TOOTHPASTES</td>
</tr>
<tr>
<td>in a total of 5 935</td>
<td>in a total of 675</td>
</tr>
<tr>
<td><strong>143</strong></td>
<td><strong>147</strong></td>
</tr>
<tr>
<td>PSYCHOSOCIAL APPOINTMENTS</td>
<td></td>
</tr>
<tr>
<td>in a total of 539</td>
<td>in a total of 772</td>
</tr>
</tbody>
</table>

| **43** | **3 010** | **218** | **47** |
| BENEFICIARIES | TREATMENTS | DENTAL PROSTHESES PLACED | BRUSHES AND TOOTHPASTES |
| in a total of 484 | in a total of 10 412 | in a total of 449 | in a total of 773 |
LEARNING HOW TO BE HEALTHY

Learning How to Be Healthy' project is, since 2010, a pioneering and innovative project in Portugal made up of a multidisciplinary team.

Initially focused exclusively on the areas of oral health and nutrition, it started to focus on the promotion of healthy lifestyles, and to include new areas of intervention such as physical activity.

It covers children from kindergarten to the 4th year of primary school. Oral health, healthy food and physical activity are the key areas of intervention.

THE VOICE OF THE BENEFICIARIES

“There is a lack of care with oral hygiene of some children, but this project has changed this trend. Every day at the end of lunch, children will brush their teeth in a space that was chosen for that moment and, I believe, at home they also do it with their parents. Learning How to Be Healthy is an asset for our school and for the group.”

Carla Morais, Teacher of the Primary School of Balteiro, Vila Nova de Gaia

PARTNERS:
Municipality of Gaia, Jumbo of Canidelo and Ambar, Municipality of Oporto, Municipality of Cascais, ACES of Cascais.
OUR IMPACT IN SCHOOLS

7 564 BENEFICIARY STUDENTS in a total of 22 825
5 960 DONATED BRUSHES AND TOOTHPASTES in a total of 54 787

322 TRAINING SESSIONS in a total of 1 231
1 778 SCREENINGS in a total of 4 514

Within the scope of the Training Program for Social Investment of Portugal Social Innovation, the project team was trained in the areas of Strategy and Communication, Partnerships and Growth and Impact Assessment, by external entities (consultants - Call to Action and Finimpact), who contributed to leverage the project.
The BeCool Generation project aimed to promote health in the school environment in order to contribute to the development and/or improvement of healthy habits and lifestyles.

The project covered adolescents from the 2nd and 3rd cycle of schooling, teachers and guardians who were in schools inserted in TEIP groups in the city of Oporto (Territorial Educational Program for Priority Intervention).

The activities outlined and performed contributed to the improvement of health determinants, such as healthy eating, increased physical activity and the promotion of good oral health practices in the adolescents covered.

The “BeCool Generation” project followed the “Fidelidade Comunidade 2017” award, 1st edition, which included 21 institutions from a total of 580 applications received, coming from all over the country.

**PARTNERS:**
“Fidelidade Comunidade” Award, “Ver para Querer” project, Oporto Municipality, Fruut.
OUR IMPACT

“Smiling World’s intervention is undisputed, both because of the work they have been doing in oral health for many years, and because of the effort and dedication with which they work with vulnerable publics in promoting health as a whole - from oral health, to the promotion of physical activity and healthy eating.”

Ana Fontoura, Responsible for the Fidelidade Social Responsibility Office and for the “Fidelidade Comunidade Award”

597 BENEFICIARY STUDENTS
500 BENEFICIARY PARENTS/GUARDIANS
20 BENEFICIARY TEACHERS
The Door to Door Smiles project emerges as part of a challenge made from the Calouste Gulbenkian Foundation to the NGO Smiling World, to intervene with the elderly populations affected by the fires of June 17, 2017, namely in terms of oral health.

The present project aimed to contribute to the improvement of the quality of life of the elderly population, specifically in the municipalities most affected by the forest fires of 2017, through raising awareness about oral hygiene practices among them and strengthening the technical skills of local professionals.

834 BENEFITED ELDERLY

22 TRAINING SESSIONS TRAINING ACTIONS TARGETED FOR FORMAL CAREGIVERS

22 COVERED INSTITUTIONS

PARTNERS:
Calouste Gulbenkian Foundation, Area of Oral Health of the Medical School of the University of Coimbra.
After the implementation of the pilot project –Door to Door Smiles, in the regions affected by the fires that broke out in 2017 in the interior of the country, there was a need to continue to intervene with the elderly in this region.

The 2nd part of the project aims to promote the awareness of the elderly to health care through education, prevention and health protection and also fostering the acquisition of knowledge and skills in oral health from formal and informal caregivers who are in homes, day centres and home support in municipalities in the central region of the country.

Given that, only in December the activities started in the institutions, the impact assessment model is still being defined, in parallel with the design of the information collection tools according to the contractual indicators, goals and objectives.

Between 2019 and 2021, the initiative aims to benefit 500 formal caregivers and 1,650 elderly people, from 25 institutions that provide services to the senior population in the Municipalities of Pinhal Interior Norte. One of the objectives of the project is to make available to all formal caregivers of the institutions involved a Manual of Good Practices in Oral Health in the Elderly.

PARTNERS:
Calouste Gulbenkian Foundation, Area of Oral Health of the Medical School of the University of Coimbra, PO ISE, Portugal 2020, European Social Fund and Portugal Social Inovation
The “Preventing, Training and Including” project was awarded by the 4th edition of the BPI/La Caixa Solidarity Prize 2019.

The initiative aims to raise awareness of the socioeconomically most vulnerable population, belonging to institutions of the municipality of Lisbon, for the importance of general and oral health in your life.

Since prevention is the main basis of this project, educational activities for oral health were carried out, aimed at users and professionals from social intervention institutions in the municipality of Lisbon.

In addition, oral screenings were carried out, in order to assess the oral situation of users, and to address situations considered critical.

PARTNERS:
BPI/La Caixa
74 Beneficiaries
31 Donated Brushes and Toothpastes
14 Training Sessions
18 Screenings
18 Partner Institutions
The Growing Smiles is a project of promotion and education for healthy lifestyles, which have as a general objective the motivation for daily tooth brushing and the promotion of healthy lifestyles in the school environment, in order to reduce the prevalence of oral diseases.

In order to achieve this objective, the following activities were developed:

- Awareness sessions for children and teachers;
- Playful and pedagogical activities;
- Offers of toothbrushes and other material necessary for the implementation of the activity;
- Carrying out dental screenings for later referral and use of a dental check.

The initiative covered children belonging to kindergarten and Basic Schools of the 1st cycle, from TEIP School Groups (Priority Intervention Territories) in Lisbon.

**GROWING SMILES**

**658**
**BENEFICIARY**
**CHILDREN AND TEACHERS**

**25**
**TRAINING SESSIONS**

**186**
**SCREENINGS**

**1 222**
**BRUSH AND TOOTHPASTES DONATED**

**PARTNERS:**
Santander, Junta de Freguesia de Santo António.
SMILING WORLD IN AFRICA
Acting in line with the Sustainable Development Goals (SDG), Smiling World works in health as a strategy of sustainability and help for the development.

In 2019, the program was developed in Guinea-Bissau, Cape Vert and Saint Tomé and Príncipe through the “Healthy Smiles” program, which develops activities aimed at the continuous training of health professionals, in supporting governments for the construction of public policies, as well as the acquisition of good daily care and hygiene practices by communities located in urban and rural regions.

The program covers four areas of intervention: prevention, training, medical assistance and research, developed through small projects that aim to respond to the needs identified in each country.
HEALTHY SMILES IN GUINEA BISSAU

WHAT IS THE GOAL?

// Contribute to improving the health of the socioeconomically vulnerable population, through the training of health professionals, the implementation of preventive measures among younger age groups and access to public health care promoted by qualified health professionals.

PARTNERS:
1 038 Beneficiaries in a total of 61 124

14 Promotion sessions in Education for Health and Healthy lifestyles in a total of 770

1 107 Screenings in a total of 10 976

941 Treatments in a total of 10 911

1 203 Hygiene kits distributed in a total of 30 027

47 Training sessions of Psychiatry to Health students in a total of 63

12 Training sessions of Ophthalmology to Health students in a total of 53

6 Volunteers in a total of 101
HEALTHY SMILES IN CAPE VERT

WHAT IS THE GOAL?

Contribute to the improvement of the oral health status of the socioeconomic most vulnerable populations of the São Vicente and Santo Antão Islands.

PARTNERS:
Rotary internacional, Rotary Club Mindelo e Amarante, FICASE, Ministry of Education, Ministry of Health and Social Security, Aldeia SOS Mindelo, Hotel Foya Branca, Municipality of Porto Novo (Santo Antão Island), Health Delegacy of Mindelo, INIBSA, Henry Schein, Laboratórios INIBSA.
3,422 beneficiaries
in a total of 25,428

95 training sessions
in a total of 461

3,363 screenings
in a total of 12,689

265 treatments
in a total of 9,505

3,405 oral hygiene kits distributed
in a total of 16,234

5 volunteers
in a total of 57
HEALTHY SMILES IN SAINT TOME AND PRINCIPE

WHAT IS THE GOAL?

// Improve access to oral health care for the population of the districts of Lembá, Caué, Cantagalo and Pagué, by creating care units and trainings in oral health for prevention and medical assistance.

// Improve the oral health indicators of children in the districts of Lembá, Caué, Cantagalo and Pagué, contributing to the reduction of the caries index, by promoting health, oral health and healthy lifestyle habits.

PARTNERS:
Ministry of Health, Embassy of Australia in Lisbon, EAO, Association of Students of the University Fernando Pessoa, Novo Futuro Foundation, Irmãs Franciscanas Hospitaleiras do Sagrado Coração, Irmãs da Congregação Filhas da Caridade Canossianas, Centro Policlínico de Água Grande, CST, Regional Government of Príncipe, HBD Group, FONG, Municipality of Cantagalo, Municipality of Caué, Laboratórios INIBSA.
6 057  
BENEFICIARIES  
in a total of 31 382

245  
TRAINING SESSIONS  
in a total of 1 001

56  
HEALTH PROFESSIONALS TRAINED  
in PREVENTION STRATEGIES FOR ORAL HEALTH

6 359  
SCREENINGS  
in a total of 32 328

1 385  
TREATMENTS  
in a total of 5 457

5 811  
ORAL HYGIENE KITS DISTRIBUTED  
in a total of 34 745

9  
VOLUNTEERS  
in a total of 66
RESEARCH CENTER OF SMILING WORLD
C.E.M.A.S. (Smiling World Research Center) is a department of studies and research, that evaluates the data of Smiling World projects from the perspective of dissemination amongst peers and with the purpose of scientific publications.

Thus, C.E.M.A.S is concerned with the elaboration of the evaluation of social impact of the different projects, according to the major indicators.

After collecting information, it processes, evaluates, concludes and produces scientific reports and/or publications (posters, oral presentations).

In 2019, data from questionnaires and oral screenings of national and international projects were evaluated. In addition, we participated in three national congresses through the presentation of posters and/or oral communications.

The year of C.E.M.A.S. was marked by the award of the best scientific poster entitled: “BeCool Generation: promotion of oral health in a school environment” at the 2nd Congress on Preventive Medicine at the Faculty of Medicine of the University of Oporto.

**PARTNERS:**
Laboratórios INIBSA.
COMMUNICATION
COMMUNICATING WITH IMPACT

In 2019, the Communication, Marketing and Fundraising Department continued its mission of publicizing the activity developed by Smiling World, at the institutional level and within the scope of its national and international projects.

The Department implemented the Communication Plan outlined for 2019, also focusing on streamlining the website and social networks; in the preparation and production of graphic and audiovisual materials for the projects; creating and sending newsletters about the activities carried out on a monthly basis; and in organizing events and other initiatives.

The contact with the media resulted in a total of 91 news items in magazines and/or newspapers in the medical specialty, national newspapers and radio stations.

In terms of internal communication, we highlight the creation of a quarterly internal newsletter sent, in order to inform and update all employees about different projects, new achievements and/or partnerships.

91 References in the media

Facebook followers:
1st January - 10 641
31st December - 11 938
+ 1 297 likes

Newsletter sent to 627 people monthly
SMILING WORLD
IN THE MEDIA

NEWS

Clínica itinerante leva saúde oral a zonas distantes em São Tomé e Príncipe

Mais de 2.000 pessoas das áreas rurais de São Tomé e Príncipe terão acesso ao tratamento de saúde oral, com a implementação do projeto "Smile to Smile" (São Tomé e Príncipe). Este projeto, liderado pela empresa portuguesa "Dentistar", tem como objetivo melhorar a saúde oral dos habitantes dessas zonas.

LUSA

A visita de "Smile to Smile" à São Tomé e Príncipe é uma iniciativa da Organização Nacioonal de Saúde (ONG) "Mundo à Sorrir". O projeto visa promover a consciência sobre a importância da higiene oral e incentivar a adoção de hábitos saudáveis para a saúde oral. O projeto envolve a colaboração de especialistas em saúde oral, que realizarão exames e fornecerão orientações sobre a importância da higiene oral.

SOCIAL MEDIA
AWARDS AND DISTINCTIONS
SOCIAL AND ECONOMIC COUNCIL (ECOSOC) GRANTS SMILING WORLD WITH CONSULTATIVE STATUS

DOOR TO DOOR SMILES PROJECT - CENTRAL REGION WINS APPLICATION TO THE IMPACT PARTNERSHIP PROGRAM WITHIN PORTUGAL SOCIAL INNOVATION

PROJECT "PREVENTING, TRAINING AND INCLUDING" WINS THE BPI "LA CAIXA" SOLIDARITY AWARD, Aiming at the prevention of oral diseases and the promotion of oral health with the socioeconomically vulnerable people of Lisbon

SMILING WORLD RECEIVES PORTUGUESE TROPHY OF VOLUNTEERING

C.A.S.O. PROJECT DISTINGUISHED WITH HONORABLE MENTION AT THE 13TH EDITION OF THE GOOD PRACTICE IN HEALTH PRIZE

EAO JOIN SMILING WORLD IN SUPPORTING NATIONAL PROJECTS

BEST SCIENTIFIC POSTER AWARD UNTILED: “BECOOL GENERATION”: PROMOTING ORAL HEALTH IN SCHOOL ENVIRONMENT”
PARTNERS
We thank the support of all partners who contributed to another year full of successes, achievements and thousands of smiles. Only with the collaboration of all is it possible to cooperate for an equitable future in all its forms and in all places.

PREMIUM SPONSORS

MASTER SPONSORS

SUPPORT SPONSORS
## BALANCE SHEET

**December 2019**

Amounts expressed in euros

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<th></th>
<th>NOTES</th>
<th>PERIOD</th>
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<td>2019</td>
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<td><strong>ASSETS</strong></td>
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<tr>
<td>Non-current assets</td>
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<td></td>
</tr>
<tr>
<td>Fixed tangible assets</td>
<td>5</td>
<td>34,198.73</td>
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<tr>
<td>Historical and cultural assets</td>
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<tr>
<td>Intangible assets</td>
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<td></td>
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<tr>
<td>Financial investments</td>
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<td>4,617.13</td>
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<tr>
<td>Founders/sponsors/donators</td>
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<td></td>
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<td>38,815.86</td>
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<td>Current assets</td>
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<tr>
<td>Inventory</td>
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<tr>
<td>Accounts receivable</td>
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<tr>
<td>State and other public entities</td>
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<tr>
<td>Founders/sponsors/donators</td>
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<tr>
<td>Deferred assets</td>
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<td>Other current assets</td>
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<tr>
<td>Cash and bank balances</td>
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<td>120,457.54</td>
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<tr>
<td><strong>TOTAL ASSETS</strong></td>
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<td><strong>159,273.40</strong></td>
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Entity:  

The Certified Accountant:  

[Signatures]
## BALANCE SHEET

**December 2019**

Amounts expressed in euros

<table>
<thead>
<tr>
<th>Notes</th>
<th>Period</th>
<th>2019</th>
<th>2018</th>
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<tbody>
<tr>
<td><strong>EQUITY AND LIABILITIES</strong></td>
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</tr>
<tr>
<td><strong>EQUITY</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Funds</td>
<td></td>
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<td>Technical surpluses</td>
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<td>Reserves</td>
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<td>Retained earnings</td>
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<td>104,356.06</td>
<td>83,405.81</td>
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<td>Revaluation surpluses</td>
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<tr>
<td>Other equity variations</td>
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<td>83,405.81</td>
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<tr>
<td><strong>Net income for the period</strong></td>
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<td>53,756.18</td>
<td>20,950.25</td>
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<td>104,356.06</td>
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<tr>
<td>Non-current liabilities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provisions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loans</td>
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<tr>
<td>Other non-current liabilities</td>
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<tr>
<td>Current liabilities</td>
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<td>Suppliers</td>
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<td>720.00</td>
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<td>State and other public entities</td>
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<td>75.00</td>
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<td>Founders/sponsors/donators</td>
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<td></td>
</tr>
<tr>
<td>Loans</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Deferred liabilities</td>
<td></td>
<td></td>
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<tr>
<td>Other current liabilities</td>
<td></td>
<td>1,161.16</td>
<td>795.00</td>
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<tr>
<td><strong>TOTAL LIABILITIES</strong></td>
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<td>1,161.16</td>
<td>795.00</td>
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<td><strong>TOTAL EQUITY AND LIABILITIES</strong></td>
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<td>159,273.40</td>
<td>105,151.06</td>
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Entity: [Signature]

The Certified Accountant: [Signature]
# INCOME STATEMENT

**December 2019**

Amounts expressed in euros

<table>
<thead>
<tr>
<th>PROFIT AND LOSS ACCOUNT</th>
<th>NOTES</th>
<th>PERIOD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td>2019</td>
</tr>
<tr>
<td>Sales and services rendered</td>
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<td>19,897.52</td>
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<tr>
<td>Subsidies and donations</td>
<td>11</td>
<td>609,250.95</td>
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<tr>
<td>(Increase) / decrease in production</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ongoing work for own benefit of the company</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cost of goods sold and materials consumed</td>
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</tr>
<tr>
<td>External supplies and services</td>
<td>12</td>
<td>(299,136.65)</td>
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<tr>
<td>Personnel costs</td>
<td>13</td>
<td>(263,475.63)</td>
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<tr>
<td>Inventory adjustments (losses/reversals)</td>
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<tr>
<td>Impairments for accounts receivable (losses/reversals)</td>
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<tr>
<td>Provisions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other impairments</td>
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<td></td>
</tr>
<tr>
<td>Fair value adjustments</td>
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<td>Other income and gains</td>
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<tr>
<td>Other costs and losses</td>
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<td>(5,155.31)</td>
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<tr>
<td><strong>Earnings before depreciations, interest and taxes</strong></td>
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<td><strong>61,380.99</strong></td>
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<tr>
<td>Depreciation and amortization costs/reversals</td>
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<td>(4,274.84)</td>
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<tr>
<td><strong>Earnings before interest and taxes</strong></td>
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<td><strong>57,106.15</strong></td>
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<tr>
<td>Interest income (or similar)</td>
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<td>(3,349.97)</td>
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<tr>
<td>Interest expense (or similar)</td>
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<tr>
<td><strong>Earnings before taxes</strong></td>
<td></td>
<td><strong>53,756.18</strong></td>
</tr>
<tr>
<td>Income tax expense</td>
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<td></td>
</tr>
<tr>
<td><strong>Net income for the period</strong></td>
<td></td>
<td><strong>53,756.18</strong></td>
</tr>
</tbody>
</table>

**Entity:**

[Signature]

**The Certified Accountant:**

[Signature]